

**Oracle Utilities Customer Care and Billing
Release 2.5.0**

Utility Reference Model

3.3.3 Manage Deposit

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Oracle Utilities Customer Care and Billing Release 2.5.0 Utility Reference Model 3.3.3 Manage Deposit

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3.3.3 Manage Deposit

This section provides a description of the “Manage Deposit” business process, including:

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Brief Description

Business Process: 3.3.3 CC&B v2.5 Manage Deposit

Process Type: Process

Parent Process: n/a

Sibling Processes: n/a

It is a common business practice to request a security deposit when service is provided to customers. This process incorporates the logic and sequence of business events that occur when the deposit is established, billed, monitored and refunded. It also includes the deposit interest calculation.

Business Process Diagrams

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